

Privacy Policy

This privacy notice explains how **TransLivia Polska** collects, uses, and protects your personal data when you visit our website or contact us. We act as the **data controller**, and we are committed to processing your data lawfully, fairly, and transparently.

Who We Are

We are **TransLivia Polska**, a logistics and transport coordination company based in Poland. You can contact us by email at **contact@translivia-polska.pl** regarding any privacy-related matters.

How We Use Your Information

We collect and process personal data only when necessary to provide our services or respond to your enquiries.

This includes your **name, company name, country, email address, and phone number**, which we use to:

- respond to your messages and requests,
- provide information about our services,
- send follow-up communication related to your enquiry.

We process this information based on our **legitimate business interest** in providing accurate and efficient service.

Cookies

Our website uses cookies to improve user experience and analyze site traffic. You can disable cookies in your browser settings at any time. For details, please see our **Cookies Policy**.

Data Storage and Retention

Your data is securely stored on servers located within the **European Economic Area (EEA)**.

We keep your information only for as long as necessary for the purposes it was collected, or as required by law.

Your Rights

Under the **GDPR**, you have the right to:

- access and correct your personal data,
- request its deletion,
- withdraw consent (if applicable),
- object to processing based on legitimate interest,
- request a copy of your data in a portable format.

To exercise your rights, please contact us at **contact@translivia-polska.pl**.

Complaints

If you believe your personal data has been handled improperly, you have the right to file a complaint with your local **Data Protection Authority**. However, we encourage you to contact us first so we can address your concerns directly.

Policy Updates

We may update this policy from time to time. Any significant changes will be published on this page with a revised "last updated" date.